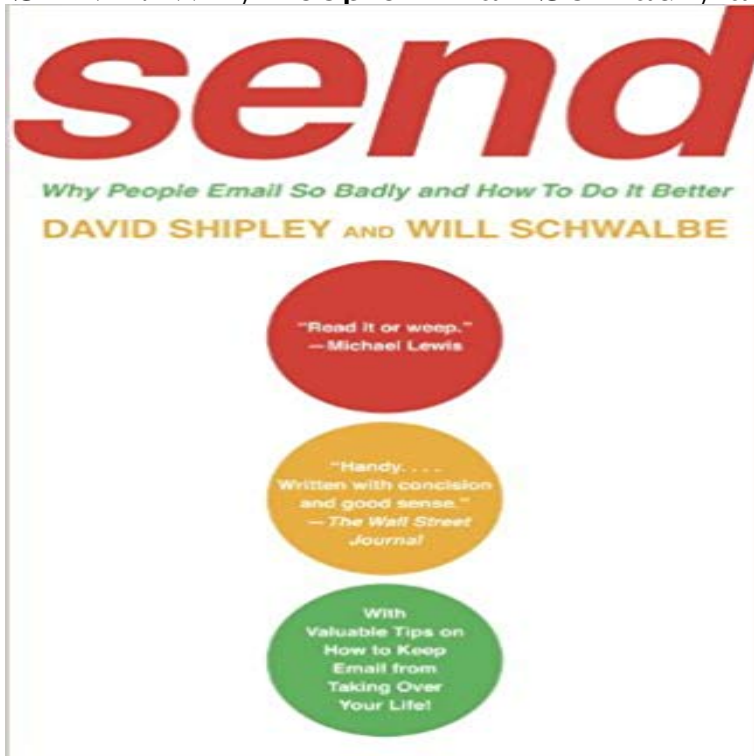


## SEND: Why People Email So Badly and How to Do It Better



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